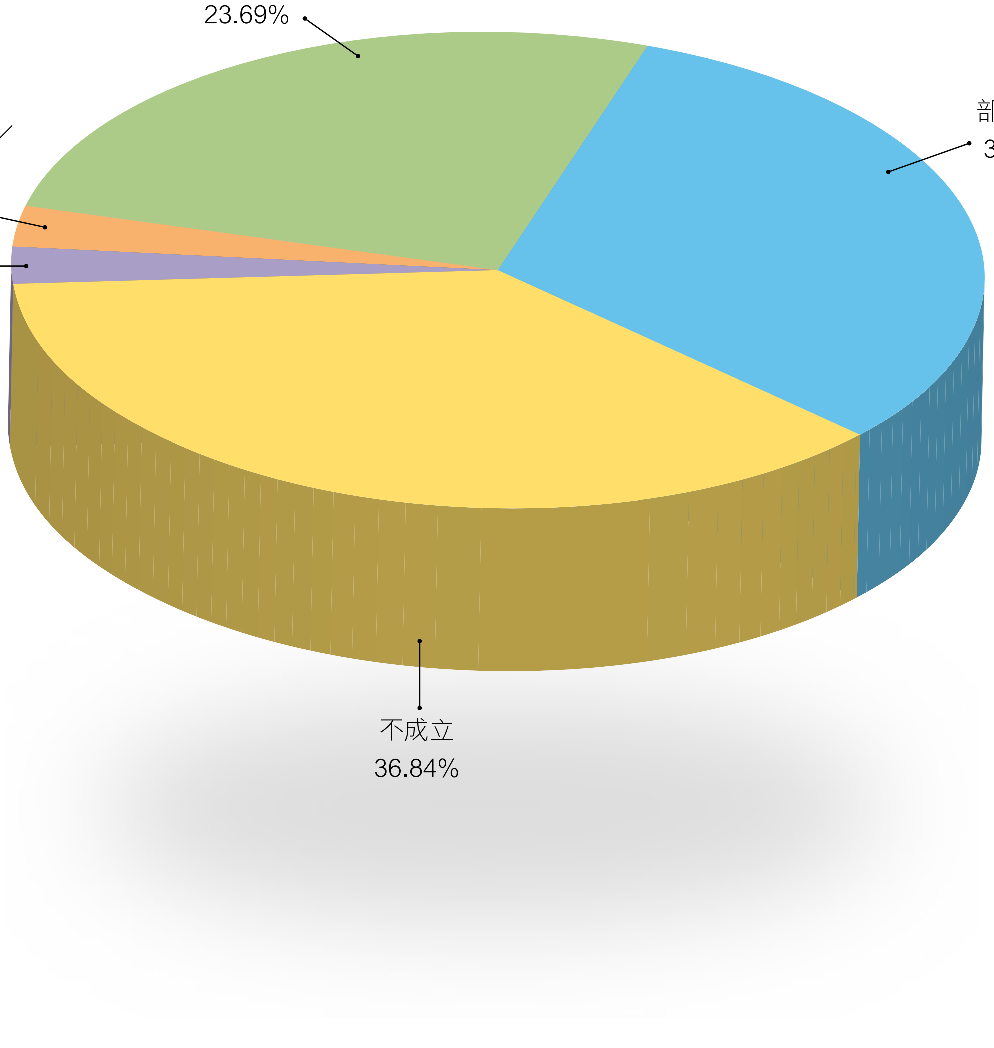
表 7

經全面調查後終結的投訴個案結果：38 宗